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every tiny tooth is precious :)

Office Policies

We appreciate you allowing us to provide dental care for your child. We value our relationship with you and believe that the best relationships are based on understanding and good communication; we offer these clarifications of our office policies.

Parent Information

A parent is welcomed to accompany their child on their first visit to view our facilities and to personally meet the doctor and staff. For the safety and privacy of all patients, other children and family members who are not being treated must remain in the reception room with a supervised adult. Everyone will make a great effort to ensure that your child feels comfortable in these new surroundings. Since this first visit will establish their initial attitudes towards dentistry and our office, it is very important to make this appointment a positive encounter. If you choose to accompany your child at this initial visit we ask that you please remain in the designated parent area and play the role of silent and supportive observer unless otherwise asked. We know that the trust we have established with the parents and child at this initial visit will make for an easy transition when the child is unaccompanied for subsequent visits. This allows the child to establish an uninterrupted relationship with the doctor and the staff and enables them to gain confidence during dental treatment. If your child requires a treatment appointment you will be allowed to see your child in the quiet room but will be requested to stay outside of the doors. If, at any time during treatment, we feel the need for parental involvement, we will invite the parent in the room. Please no cell phones in patient areas.

Appointment Policy

If your child is under the age of 6 we request that you schedule a morning appointment. Younger children do better when they are well rested. Your scheduled appointment time has been reserved specifically for your child. We request 24 business hours notice if you need to cancel an appointment. We are aware that unforeseen events sometimes require missing an appointment. However, if you do miss an appointment without notifying us 24 hours in advance, a cancellation fee will be applied to your account. The cancellation fee will vary depending on the length of time and type of procedure reserved for you and your child.

Publications

From time to time we may display artwork, pictures and accomplishments of our patients. The purpose may be for contests within the office, for advertisement purposes or to display a great job they have done.

A special thanks from the tooth tales family! We welcome any questions!

I have read and understand the Office Policies and agree to abide by its contents:

Parent/Guardian Signature

Date (mm/dd/yyyy)